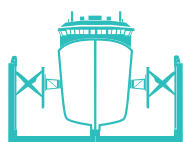


# AFTER SALES & SERVICES



*FastDocking™*



Syncrolift™



Service



[www.syncrolift.com](http://www.syncrolift.com)

# How can we support



• Service locations

## Service

Syncrolift® offers such services as maintenance, repairs, spare parts inventory, periodic inspections, installation, dismantling, system upgrades and capacity upgrades, etc. We can support you through any of our worldwide service locations. We focus on supporting you by keeping the equipment operational and avoid costly down time.

Our worldwide-dedicated service network of trained engineers are there to support your needs.



Inspections of Syncrolift equipment

## Inspections and training

Regular inspections and training are key in maintaining the operational safety of the Syncrolift® and transfer system. This will maximize availability and reduce overall maintenance costs.

Syncrolift® offers comprehensive inspections and various training courses in operation, maintenance and dockmaster techniques.

During Syncrolift® inspections we recommend that our

engineer also performs a non-invasive examination of the Syncrolift® wire ropes. Detailed written reports on the system condition are provided, including recommendations for repairs and improvements, and condition of wire ropes.

## OEM Parts

Syncrolift® strongly recommends employing only original OEM spare parts and wire ropes on your Syncrolift® and transfer system.

Syncrolift® offers spare parts on demand, complete inventory management and inventory review of critical spares for maximizing system availability.

## Simulator training

In addition to our traditional training of new and experienced users of our equipment, we offer training using our simulator, which will give a more realistic understanding of our equipment/systems for a user/dockmaster. Simulation training programs are available for Syncrolift® (shiplift), transfer systems and maintenance of equipment. The training is suitable for all personnel in contact with the aforementioned Syncrolift® equipment.

## Remote support

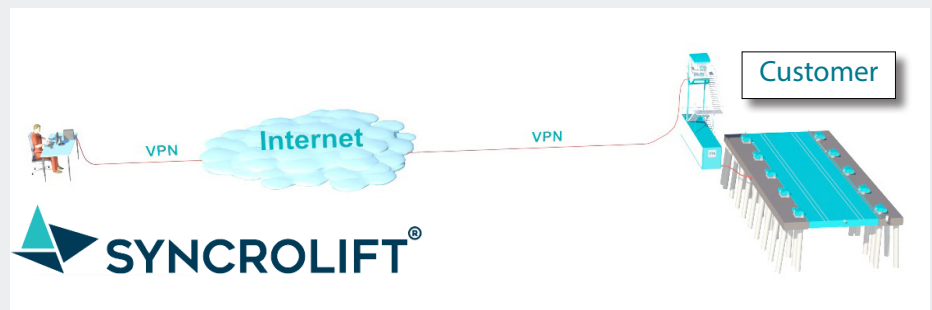
Syncrolift® offers remote technical support on demand. Users can activate a remote connection through the PLC communications module and/or directly on the Syncrolift® PC. By remotely connecting to the system, we can provide system diagnostics, remote fault-finding, system monitoring, and operator support. We can also upgrade existing systems with remote features if this is not already enabled/available on your system.



Montage of Syncrolift parts



Simulator training



Remote technical support

New-sales contact

Tel. +47 64 90 79 13  
shiplift@syncrolift.com

Regional contact

Tel. +61 8 9467 7604  
michael.bakker@syncrolift.com

Aftersales and Service contact

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*Competence, reliability and trust are the hallmarks of our business, and we work hard with customers to ensure the effectiveness of equipment throughout the ship's life cycle.*

*We understand that expensive assets cannot be allowed to lie idle, and that onboard space must be used to the maximum. So, from subsea construction vessels to heavy lift vessels and drill ships, our focus is on creating and delivering products and tailor-made service solutions that allow vessels to operate to their full capacity at all times.*



[www.syncrolift.com](http://www.syncrolift.com)